

Environmental Management Systems: A Tool to Achieve Compliance

Presented by...

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A Common Goal and Concern

- **Executive Order 13148, issued April 22, 2000, states that all Federal facilities must have an environmental management system in place by December 2005**
- **Increasing emphasis on verifying and improving environmental compliance at Federal facilities**



Root Causes of Compliance

- Typical compliance finding action would be to ADD the label
- The EMS approach will address WHY the drum does not have a proper label and correct the root cause, OR eliminate the drum altogether



National Park Service Response

- **Task Group formed in 2002**
- **February '04, the National Park Service began deploying its “Model EMS”**
- **The “Model EMS” is based on the elements of the international standard ISO 14001**
- **Deployment is largely park-based emphasis initiated with a central training session**
- **Template tools are emerging**



National Park Service Pilots

- In 2003, seven pilot environmental management system deployments were initiated in different regions
- Intermountain Region highlighted an extended version which resulted in the first national parks to receive international certification to the requirements of ISO 14001...
 - San Antonio Missions National Historical Site
 - Dinosaur National Monument



National Park Service Compliance

- **From 2000-03, a baseline environmental compliance audit was conducted at all national parks**
- **Findings were evaluated and the emphasis shifted to compliance improvement**



National Park Service EMS

- **The focus of the “Model EMS” is environmental compliance improvement**
- **For the Intermountain Region, additional emphasis is...**
 - Use of pollution prevention as means of change and compliance avoidance
 - Use of online tools to monitor environmental compliance at the facility level
 - Use of online tools to improve regulatory knowledge at facility through experience and training



General Experience to Date

- It is too early to say much about the “EMS Model” from a national perspective
- However, specific conclusions have been determined from the experiences within the Intermountain Region



Intermountain Region Experience

- **The Intermountain Region has 81 park units**
- **Of these 81 park units, three units embarked on an EMS in early '03**
- **In addition, 15 other park units began implementation of an EMS in late '03**



Intermountain Region Experience, '03

- **Of the three early pilot parks...**
 - Two went on to receive international registration of meeting ISO 14001 clauses
 - One (Grand Canyon National Park) passed the conformance audit but decided NOT to have international certification
- **Implementation status of all three parks was determined by an international ISO 14001 registrar and independent auditors using international protocols**



Intermountain Region Experience, '04

- **Fifteen additional park units are progressing through the implementation process**
- **Over 90% of these parks have expressed an interest to pursue international certification against all clauses of ISO 14001**
- **All park units are using streamlined online tools to assist in deployment**



Intermountain Region Compliance

- Of the 18 national parks that embarked on implementation of an EMS, all had received a compliance baseline audit
- “Latency” time for closing findings after baseline audit was greater than 24 months
- Response time after EMS implementation began was less than 60 days
- All 18 park units closed 100% of their findings within 90 days



Intermountain Region Compliance

- **Over 60% (est.) of the 18 park units used some form of pollution prevention change to avoid future reoccurrences**
- **Nearly every park included employee level training as part of their EMS to improve “competency” and reduce compliance concerns**



Intermountain Region Managers

- **Every successful EMS implementation in '03 and so far in '04 had strong senior manager (superintendent) backing**
- **Every successful EMS implementation resulted from interdisciplinary team participation**



Intermountain Region Resources

- **Average implementation time for the 18 park units was 60 days, regardless of park unit size or employee count**
- **On-park labor for implementation averaged (est.) less than 120 labor hours**



ISO 14001 Environmental Management System — Overview

**The version implemented in
Intermountain Region, '03-'04**

Based on “EMS Model”

**Augmented with tools, training,
and technical assistance**



National “Model EMS”

- **Based on international standard ISO 14001**
- **Park answers 16 topical questions**
- **Completion of questions leads to EMS**



Based on 5 Elements of ISO 14001



With an Added Sixth Element

- **Getting started on a new emphasis in park units that are already over loaded, short handed, and engaged in supporting the unit's missions — IS DIFFICULT**
- **Experience has shown that if the start is presented in a simple, packaged, easy-to-understand manner, the odds are it will work**



With an Initial Sixth Element

- **The “getting started” element includes...**
 - Directed superintendent commitment
 - Establishing an interdisciplinary team
 - Clearly setting boundaries for the EMS
 - Identifying all centralized operating locations within the EMS boundaries
- **A key concern is to communicate the total commitment to the superintendent BEFORE the process begins**



Environmental Policy

- Also known as the park Commitment Statement
- Every park develops an environmental policy, building on the Intermountain Region environmental policy
- The required elements of ISO 14001 are included, as are regional and local park commitments



Green Purchasing Policy

- **Every park also develops a “green purchasing” policy to...**
 - Reduce and, where possible, eliminate use of hazardous materials
 - Hazardous products acquired only through specific approval
- **Intermountain Region has established a definition for a “green” product and provides access to a database of “green” products**



EMS Aspects

- Every park identifies all “aspects” that does, or could under emergency situations, impact the environment
- Only those that the park unit has direct control over are initially included
- The aspects are documented and periodically reviewed
- Parks are encouraged to keep it simple at this point



EMS “Planning” Impacts

- All aspects are evaluated for environmental impact “significance”
- Those that have significant impacts, are further prioritized for specific management attention
- Determining significance and prioritized aspects are left to the park, but the process must be documented



EMS “Planning” Significant Aspects

- All aspects with prioritized “significance” becomes known as a “significant aspect”
- All significant aspects result in carefully developed environmental management plan (EMP)
- All approved EMPs become a focused emphasis for the park



EMS “Planning” Compliance

- **For parks with unresolved compliance findings, they typically will declare them “significant” aspects**



EMS “Planning” EMPs

- Each EMP has a statement of “objective” of what the superintendent wishes to have accomplished
- Each statement of objective is supported with intermediate “targets”
- The objective and targets all have completion dates and are quantifiable and measurable



EMS Compliance EMPs

- For many parks, at least one EMP is based on environmental compliance improvement
- Other park EMPs address continued environmental compliance



EMS “Planning” Requirements

- **All parks must identify the environmental requirements imposed on their operations. These include...**
 - Federal and state environmental regulations
 - Executive orders
 - Health and safety regulations and requirements
 - National and regional policies
 - Local permits, licenses, etc.



EMS Beyond Compliance

- **Parks with no outstanding compliance issues are encouraged to explore “sustainable” objectives**
- **Going beyond compliance may involve stakeholders and community partners**
- **Establishing realistic and measurable objectives is critical**



EMS Implementation

- All parks have a controlled document management process
- All parks have a record keeping management process
- All parks have internal tools to communicate their EMS program to all employees
- All parks have a process defined for external communication



EMS Implementation Emergencies

- All parks identify potential emergency conditions as part of their EMS
- Emergency response preparedness is an important outcome of this step

San Antonio Missions National
Historical Park
Environmental emergency, call...

911

or, (210) 534-8833



EMS Implementation of EMPs

- **Implementation often results in specific procedures and work instructions**
- **Often an EMP could include special training**



EMS Checking & Corrective Actions

- **Implementation of all approved EMPs are routinely monitored for planned progress**
- **Changes are addressed if progress is not achieved**



EMS Checking & Corrective Actions

- The entire park EMS is periodically evaluated to determine conformance with all ISO 14001 clauses
- Corrective actions are addressed to improve the management system



EMS Management Review

- A management review meeting is conducted after the internal conformance audit
- Changes are identified and corrective actions are prepared to continue to make the system appropriate and adequate for the park



Facility Recognition



EMS Recognition

- **Recognition is EXTREMELY important to park units...**
 - International certification
 - Regional and national publications
 - EPA's National Environmental Performance Track
 - State environmental leadership programs



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Companion Tools

- **Green Purchasing Program** to stop the flow of undesired hazardous products
- **HazCom Train-the-Trainer Program** to better equip park-level personnel to train employees
- **Hazardous Materials Cleanout** to safely remove obsolete “legacy” hazardous materials



Companion Tools

- **Pollution prevention measures pre-associated with specific land management agency “activities”**
- **Local audit tools for park personnel to discover regulatory requirements and measure compliance**
- **Self audit tools for parks to conduct facility-wide audits of environmental compliance status**



Companion Tools

- **Online tools to streamline implementation and ensure full conformance with ISO 14001 clauses (requirements)**



Self Declaration

- Many parks will not move to international registration
- The environmental management systems will be evaluated by an independent, second party
- The Federal Environmental Executive Self-Declaration criteria is fulfilled

